



Corporate Overview and Scrutiny Management Board

Date Monday 3 April 2023
Time 9.30 am
Venue Council Chamber, County Hall, Durham

Business

Part A

**Items during which the Press and Public are welcome to attend.
Members of the Public can ask questions with the Chair's agreement.**

1. Apologies for Absence
2. Substitute Members
3. Minutes of the meeting held on 10 February 2023 (Pages 3 - 12)
4. Declarations of Interest
5. Community Engagement (AAP) Review - Report of the Corporate Director of Neighbourhoods and Climate Change and presentation by representatives of ERS Research and Consultancy (Pages 13 - 82)
6. Customer Feedback Q3 Update report - Report of the Corporate Director of Resources (Pages 83 - 108)
7. Q3 Resources Budget Outturn - Report of the Corporate Director of Resources (Pages 109 - 120)
8. Update in relation to Petitions - Report of Head of Legal and Democratic Services (Pages 121 - 134)
9. Notice of Key Decisions - Report of Head of Legal and Democratic Services (Pages 135 - 144)
10. Such other business as, in the opinion of the Chair of the meeting, is of sufficient urgency to warrant consideration

Helen Lynch
Head of Legal and Democratic Services

County Hall
Durham
24 March 2023

To: **The Members of the Corporate Overview and Scrutiny
Management Board**

Councillor C Martin (Chair)
Councillor C Lines (Vice-Chair)

Councillors E Adam, A Batey, R Charlton-Lainé, J Charlton, I Cochrane,
J Cosslett, B Coult, R Crute, J Elmer, O Gunn, P Heaviside, L Hovvells,
J Howey, A Jackson, P Jopling, L Maddison, R Manchester, C Marshall,
A Reed, K Robson, K Shaw, M Stead, A Surtees and M Wilson

Contact: Jackie Graham

Tel: 03000 269 704
